

1 IN THE UNITED STATES DISTRICT COURT  
2 FOR THE NORTHERN DISTRICT OF CALIFORNIA

3  
4 MARLON H. CRYER, et al.,  
5 Plaintiffs,

6 v.

7 FRANKLIN RESOURCES, INC., et  
8 al.,  
9 Defendants.

Case No. 16-cv-04265-CW

ORDER ON CROSS-MOTIONS FOR  
PARTIAL SUMMARY JUDGMENT

(Docket Nos. 124 & 131)

10 This is a putative class action brought under the Employee  
11 Retirement Security Act of 1974 (ERISA) by Plaintiffs Marlon  
12 Cryer and Nelly Fernandez, former participants in Defendant  
13 Franklin Resources, Inc.'s 401(k) retirement plan. Plaintiff  
14 Fernandez has filed a motion for partial summary judgment on her  
15 second and third claims for prohibited transactions.<sup>1</sup> Defendants  
16 Franklin Templeton Resources, Inc. et al. oppose Plaintiff's  
17 motion and have filed a cross-motion for partial summary judgment  
18 in their favor on the same claims of prohibited transactions.  
19 Defendants also move for summary judgment on both Plaintiff Cryer  
20 and Plaintiff Fernandez's breach of fiduciary duty claim,  
21 attacking two of Plaintiffs' theories. Lastly, Defendants move  
22 for summary judgment on all but two of Plaintiffs' prohibited

23  
24 <sup>1</sup> All docket entries cited herein will be those in Cryer v.  
25 Franklin Resources, Inc., 16-cv-4265 unless otherwise noted.  
26 Citations to consolidated case Fernandez v. Franklin Resources,  
27 Inc., 17-cv-6409 will be cited as Fernandez Docket. In Cryer,  
28 Plaintiff Cryer brought a single claim for a breach of fiduciary  
duty. In Fernandez, consolidated with Cryer, Plaintiff Fernandez  
brought a nearly identical claim of a breach of fiduciary duty  
(claim 1), along with three new claims: prohibited transactions  
(claims 2 and 3), and failure to monitor (claim 4). Thus, the  
Fernandez Complaint subsumes the Cryer Complaint.

1 transactions and breach of fiduciary duty claims as time-barred  
2 under ERISA's statute of limitation. Having considered the  
3 parties' papers and oral arguments, the Court DENIES Plaintiff  
4 Fernandez's and Defendants' cross-motions for partial summary  
5 judgment on the prohibited transaction claims (i.e., claims 2 and  
6 3). The Court DENIES Defendants' Motion for Partial Summary  
7 Judgment of Plaintiffs' breach of fiduciary duty claim (claim 1)  
8 as to Plaintiffs' Stable Value Fund (SVF) theory. The Court  
9 GRANTS Defendants' Cross-Motion for Partial Summary Judgment on  
10 Plaintiffs' breach of fiduciary duty claim as to the  
11 reasonableness of Defendants' administrative fees theory.  
12 Lastly, the Court DENIES Defendants' Cross-Motion for Partial  
13 Summary Judgment as to the statute of limitation arguments for  
14 both the prohibited transaction claims and the breach of  
15 fiduciary duty claim.

#### 16 BACKGROUND

17 Defendants consist of Franklin Resources Inc. (FRI), and  
18 individual Plan committee members and Board of Directors members  
19 Penelope Alexander, Samuel Armacost, Peter K. Barker, Alison  
20 Baur, Mariann Byerwalter, Dan Carr, Norman Frisbie, Matthew  
21 Gulley, Joseph Hardiman, Charles E. Johnson, Gregory E. Johnson,  
22 Jennifer Johnson, Rupert H. Johnson, Jr., Kenneth Lewis, Mark C.  
23 Pigott, Chutta Ratnathicam, Nicole Smith, Laura Stein, Anne  
24 Tatlock, Seth Waugh, and Geoffrey Y. Yang. FRI is a financial  
25 services company which provides investment products, including  
26 mutual funds, to individual and institutional investors, and  
27 which has, since 1981, sponsored a 401(k) plan for its employees  
28 (the Plan). Docket No. 1 (Complaint) ¶¶ 14, 18. The Plan is a

1 "defined contribution plan" under 29 U.S.C. § 1002(34) and an  
2 "employee pension benefit plan" under 29 U.S.C. § 1002(2). The  
3 Plan offers its participants forty mutual funds (the Proprietary  
4 Mutual Funds or the Funds),<sup>2</sup> all of which are managed by Defendant  
5 FRI or its subsidiaries. Id. at ¶ 22.

6 A. The Plan's Fiduciary Committees and the Committees'  
7 Oversight of the Plan

8 The Plan has two committees whose members are Plan  
9 fiduciaries. These committees oversee the investment and  
10 administrative needs of the Plan. Declaration of Brittany Rogers  
11 ISO Defendants' Motion for Partial Summary Judgment (Rogers  
12 Decl.), Ex. 2 at 17:22-24. The first is the Administrative  
13 Committee (AC), which oversees the administrative functions,  
14 including the Plan's recordkeeper services and associated fees.  
15 Id. at 18:7-14. The second is the Investment Committee (IC),  
16 which oversees all investment-related decisions and related fees.  
17 Id. at 18:2-6. Each committee has at least five members. Id.,  
18 Ex. 11 at 37. During the relevant class periods, individual  
19 Defendants have served on both committees. Id., Ex. 46.

20 B. FRI's Funds' Payments of Beneficial Owner Servicing  
21 Fees to Third-Party Intermediary Schwab

22 FRI's Funds' Transfer Agent, Franklin Templeton Investor  
23 Services, LLC (FTIS), handles services to the Funds and their  
24 shareholders, including maintaining shareholder records,  
25 redeeming shares and facilitating payments of shareholders,  
26 distributing prospectuses and other shareholder communications,

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27 <sup>2</sup> The Proprietary Mutual Funds or the Funds discussed in this  
28 Order refer to the Franklin Templeton funds at issue in this  
litigation as alleged in Fernandez.

1 and operating a call center to facilitate transactions.  
2 Declaration of Heidi Croel ISO Defendants' Motion for Partial  
3 Summary Judgment (Croel Decl.), ¶ 8. These services can be, and  
4 were here, provided by third-party intermediaries.<sup>3</sup> The fees for  
5 these services, services which the Transfer Agent would otherwise  
6 have had to provide, comprise the beneficial owner servicing  
7 fees. Id., ¶ 13. The Transfer Agent paid Schwab, as  
8 intermediary, to provide beneficial owner services to investors  
9 in the Plan.

10 With Schwab, these payments were calculated at twelve  
11 dollars per Fund per participant per year (twelve dollar flat fee  
12 structure). Declaration of Sharon Anderson ISO Defendants'  
13 Motion for Partial Summary Judgment (Anderson Decl.), ¶ 14.  
14 Schwab provided beneficial owner services on behalf of the Funds  
15 to both Plan participants and non-Plan investors in the Funds.  
16 The Funds contracted with various other third-party  
17 intermediaries for 401(k) plans investing in the Funds to provide  
18 these beneficial owner services. Croel Decl., ¶¶ 3, 11-13. The  
19 Transfer Agent also paid beneficial owner servicing fees to other  
20 third-party intermediaries on behalf of other 401(k) plans  
21 investing in the Funds. See id., ¶ 14; see also id., Ex. A  
22 (Transfer Agency Agreement) at § 3(b).

23  
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25 \_\_\_\_\_  
26 <sup>3</sup> To differentiate the two roles played by Schwab and other  
27 third parties providing services, a third party providing  
28 beneficial owner services to the Funds will be referred to as an  
"intermediary." A third party providing recordkeeping services  
for a 401(k) plan will be referred to as a "recordkeeper."  
Schwab was both an intermediary for the Funds and a recordkeeper  
for the Plan.

1           Because FRI's Transfer Agent entered into these other  
2 beneficial owner servicing fee agreements with other third-party  
3 intermediaries, FRI's Transfer Agent was "aware of the amount of  
4 beneficial owner servicing fee payments requested by particular  
5 intermediaries." Croel Decl., ¶ 15. Instead of the twelve  
6 dollar flat fee structure the Funds had entered into with Schwab,  
7 the Funds' Transfer Agent entered into a fifteen basis point fee  
8 structure (fifteen bps fee structure) with other third-party  
9 intermediaries. Boyko Decl., Ex. 2, n.38. These beneficial  
10 owner servicing fees were .15% of the annual revenue generated by  
11 each of the Funds.

12           Separately, the Plan's AC negotiated a recordkeeping fee  
13 agreement with Schwab which, for the relevant class periods, was  
14 seventy dollars per participant per year. Anderson Decl., ¶ 11.  
15 These fees can be paid, in part, by credits from the beneficial  
16 owner servicing fees. Id. ¶ 14. Put another way, FRI here had  
17 two contracts, one between Schwab and the Plan and one between  
18 Schwab and each Fund, with Schwab using the payments from the  
19 Funds to Schwab in one contract (the Funds' beneficial owner  
20 servicing fees agreement with Schwab) as a credit against the  
21 costs owed by the Plan to Schwab under the other contract (the  
22 Plan's recordkeeping agreement with Schwab). If the beneficial  
23 owner servicing fees were greater than the recordkeeping fees,  
24 then the overpayment of the beneficial owner servicing fees would  
25 have been rebated to the Plan. Boyko Decl., Ex. 23. The  
26 beneficial owner servicing fee payments to Schwab were less than  
27 the recordkeeping fees, Croel Decl., ¶ 14, so Schwab never made  
28 such rebates to the Plan.

1 If the Funds had entered into a fifteen bps fee structure  
2 instead of the twelve dollar flat fee structure with Schwab, the  
3 beneficial owner servicing fees likely would have exceeded the  
4 seventy dollar recordkeeping fee and generated a rebate for the  
5 Plan. For example, Defendants' independent consultant found that  
6 in 2012, the beneficial owner servicing fees were \$365,975 under  
7 the twelve dollar flat fee structure, Boyko Decl., Ex. 23, and  
8 would have been \$1,100,000 under a fifteen bps fee structure.  
9 Boyko Decl., Ex. 25. In 2012, the Plan's recordkeeping fees were  
10 "roughly" \$400,000 dollars. Id. Thus, in 2012, if the Funds had  
11 negotiated a fifteen bps fee structure with Schwab, the  
12 beneficial owner servicing fees would have exceeded the  
13 recordkeeping fees and Schwab would have rebated the excess fees  
14 back to the Plan. See id.

15 C. Investment Committee's Evaluation of the Stable Value  
16 Fund as an Option for the Plan's Proprietary Mutual  
Funds

17 The IC selects the funds offered to the Plan's participants.  
18 Rogers Decl., Ex. 12 at 4-5. It selected the Mutual Proprietary  
19 Funds, which were managed by FRI subsidiaries. Id.

20 The IC made its decisions based in part on advice of an  
21 independent investment consultant, Callan Associates, Inc.  
22 (Callan), which provided detailed quarterly reports, and  
23 evaluated returns, risk, fees, and other characteristics of Plan  
24 investment options measured against peers and other benchmarks.  
25 See Rogers Decl., Ex. 12 at 6-7. Callan was also responsible for  
26 identifying options that may have underperformed or should be  
27 replaced. Id.

28 On August 14, 2012, the IC had a meeting at which members

1 discussed the possibility of adding an SVF, noting that "70% of  
2 companies offer a stable value fund in lieu of a money fund, but  
3 upon further discussion there was a consensus that a stable value  
4 fund was not the direction the committee wished to explore. The  
5 Committee remain[ed] wary of stable value fund products and  
6 expressed its continued to [sic] desire to not offer a stable  
7 value product due to ongoing concerns . . . ." Rogers Decl., Ex.  
8 18 at 2. In 2015, upon Callan's recommendation, the IC began a  
9 review of the Plan's investment options, but an SVF was not  
10 considered before the instant case was initiated. See generally,  
11 Rogers Decl., Ex. 27 (Plan Structure Review); Ex. 28 at FRI-  
12 0008789. Only on December 6, 2016, after the filing of the Cryer  
13 complaint on July 28, 2016, did the IC reconsider the option of  
14 offering an SVF. Id., Ex. 30 at 2; Ex. 31. At this December 6,  
15 2016 meeting, the IC requested a "more in depth education  
16 session" to investigate SVF options. Id., Ex. 30 at 2. In  
17 August 2017, Callan issued a report on SVFs. Id., Ex. 37.  
18 Callan recommended a few SVF candidates and, in December 2017,  
19 the Galliard SVF was added to the Plan lineup. Anderson Decl., ¶  
20 23.

21 D. The Reasonableness of the Recordkeeping Services and  
22 Fees

23 The AC monitors the Plan's administrative fees and records  
24 and evaluates reports from the Plan's recordkeepers. Rogers  
25 Decl., Ex. 2 at 18:7-19:25. From at least December 1, 2005 to  
26 April 1, 2009, the AC retained The 401(k) Company as the Plan's  
27 recordkeeping service provider. Anderson Decl., Exs. A & B. On  
28 April 1, 2009, The 401(k) Company was acquired by the Schwab

1 Retirement Plan Services Company (Schwab).<sup>4</sup> Anderson Decl., ¶ 7.  
2 As noted above, the recordkeeping fee during the relevant class  
3 period was seventy dollars per participant per year. Defendants  
4 have offered their administrative fees expert, Steven K.  
5 Gissiner, who opined that the administrative expenses incurred by  
6 the Plan were reasonable and comparable to those of similarly-  
7 sized plans. See Declaration of Steven K. Gissiner, Ex. 1  
8 (Gissiner Expert Report), ¶¶ 40-47. Plaintiffs concede this  
9 point.

#### 10 LEGAL STANDARD

11 Summary judgment or summary adjudication is properly granted  
12 when no genuine and disputed issues of material fact remain, and  
13 when, viewing the evidence most favorably to the non-moving  
14 party, the movant is clearly entitled to prevail as a matter of  
15 law. Fed. R. Civ. P. 56; Celotex Corp. v. Catrett, 477 U.S. 317,  
16 322-23 (1986); Eisenberg v. Ins. Co. of N. Am., 815 F.2d 1285,  
17 1288-89 (9th Cir. 1987).

18 The moving party bears the burden of showing that there is  
19 no material factual dispute. Therefore, the court must regard as  
20 true the opposing party's evidence, if supported by affidavits or  
21 other evidentiary material. Celotex, 477 U.S. at 324; Eisenberg,  
22 815 F.2d at 1289. The court must draw all reasonable inferences  
23 in favor of the party against whom summary judgment is sought.  
24 Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574,

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28 <sup>4</sup> For ease of reference, The 401(k) Company and Schwab will  
be jointly referred to as Schwab, unless the distinction between  
the two is necessary.



1 587 (1986); Intel Corp. v. Hartford Accident & Indem. Co., 952  
2 F.2d 1551, 1558 (9th Cir. 1991).

3 Material facts which would preclude entry of summary  
4 judgment are those which, under applicable substantive law, may  
5 affect the outcome of the case. The substantive law will  
6 identify which facts are material. Anderson v. Liberty Lobby,  
7 Inc., 477 U.S. 242, 248 (1986).

#### 8 DISCUSSION

9 ERISA provides that "a fiduciary shall discharge his duties  
10 with respect to a plan solely in the interest of the participants  
11 and beneficiaries and for the exclusive purpose of providing  
12 benefits to participants and their beneficiaries; and defraying  
13 reasonable expenses of administering the plan." 29 U.S.C. §  
14 1104(a)(1)(A). ERISA also requires plan fiduciaries to discharge  
15 their duties "with the care, skill, prudence, and diligence under  
16 the circumstances then prevailing that a prudent man acting in a  
17 like capacity and familiar with such matters would use in the  
18 conduct of an enterprise of like character and with like aims."  
19 29 U.S.C. § 1104(a)(1)(B).

#### 20 I. Prohibited Transactions (Claims 2 and 3)

##### 21 A. There is a Triable Issue Regarding Whether Defendants' 22 Challenged Prohibited Transactions Fall Under the PTE 77-3 Exemption

23 Plaintiff Fernandez and Defendants have cross-moved for  
24 partial summary judgment on Plaintiff Fernandez's complaint of  
25 prohibited transactions under 29 U.S.C. § 1106. "ERISA  
26 explicitly prohibits a fiduciary from engaging in self-dealing  
27 transactions." Howard v. Shay, 100 F.3d 1484, 1488 (9th Cir.  
28 1996) (quoting 29 U.S.C. § 1106(b)). However, ERISA creates

1 certain exemptions to the prohibition of self-dealing  
2 transactions. See 42 Fed. Reg. 18,734 (1977). If it is  
3 determined that a transaction falls under § 1106, it is the  
4 defendant's burden to show that its plan fits under a permissible  
5 statutory exemption. Lowen v. Tower Asset Mgmt., Inc., 829 F.2d  
6 1209, 1215 (2nd Cir. 1987) ("[The] fiduciary charged with a  
7 violation . . . must prove by a preponderance of the evidence  
8 that the transaction in question fell within an exemption.").

9 Plaintiff Fernandez argues that Defendants violated § 1106  
10 when the individual Defendants on the AC and IC engaged in self-  
11 dealing transactions, causing the Plan to invest in the forty  
12 Proprietary Mutual Funds generating excessive fees from which  
13 Defendants profited. It is undisputed that individual Defendants  
14 were fiduciaries and, as fiduciaries, selected funds that would  
15 have benefited FRI. It is also undisputed that offering these  
16 Funds would constitute prohibited transactions under § 1106 if  
17 these Funds failed to meet any statutory exemptions.

18 Defendants raise as an affirmative defense the PTE 77-3  
19 exemption, which has four requirements. Plaintiff Fernandez only  
20 challenges the PTE 77-3 requirement that:

21 All dealings between the Plans and any of the Funds  
22 would remain on a basis no less favorable to such Plans  
23 than dealings between the Funds and other shareholders  
24 holding the same class of shares as the Plans.

24 42 Fed. Reg. 18,734 (1977). Put differently, the "PTE 77-3 only  
25 applies if the investment is made on the same terms that apply to  
26 the rest of the investment public." In re M&T Bank Corp. ERISA  
27 Litig., 16-cv-374 FPG, 2018 WL 4334807, at \*10 (W.D.N.Y. Sept.  
28 11, 2018).

1 Defendants argue that their Funds' Transfer Agent did not  
2 treat shareholders differently because the Transfer Agent made  
3 the same options of terms for the beneficial owners servicing  
4 fees available to all intermediaries. Second, Defendants argue  
5 that under Plaintiff Fernandez's theory that Plan participants  
6 were treated less favorably because of potential rebates, she has  
7 offered no evidence of any actual rebates made to other plans  
8 and, thus, there is no evidence that Plan participants were ever  
9 actually treated less favorably. Third, Defendants argue that  
10 Plaintiff Fernandez's theory would have required Defendants to  
11 breach their fiduciary duties because it would require Defendants  
12 to agree to pay more beneficial owner servicing fees than  
13 reasonably necessary. Lastly, Defendants argue that the  
14 beneficial owner servicing fees are all fees incurred by FRI and  
15 are "mutualized" (i.e., incurred equally) amongst shareholders.

16 Plaintiff Fernandez responds that because the Funds and the  
17 Plan were both operated by FRI, Defendants knew they were  
18 preventing the Plan from receiving rebates that third-party plans  
19 were receiving. Specifically, because FRI's Transfer Agent  
20 negotiated beneficial owner servicing agreements with various  
21 intermediaries, FRI knew that other 401(k) plans' intermediaries'  
22 beneficial owner servicing agreements with the Funds included a  
23 fifteen bps fee structure. See Boyko Decl., Ex. 2, n.38.

24 Plaintiff Fernandez introduces evidence that Callan, FRI's  
25 consultant, had shown the AC that under a twelve dollar flat fee  
26 structure, at least in 2012, beneficial owner servicing fees were  
27 \$365,975 whereas under a fifteen bps fee structure, beneficial  
28 owner servicing fees would have been close to \$1,100,000 dollars,

1 which would have generated a rebate to the Plan. Boyko Decl.,  
2 Ex. 25.

3 Viewing the evidence in light most favorable to Plaintiff,  
4 the Court finds that there is a disputed issue of material fact  
5 as to whether the lack of rebates for the Plan placed Plan  
6 participants in a less favorable position than other investors,  
7 if non-Plan participants' 401(k) plans could receive such  
8 rebates.

9 In Brotherston v. Putnam Investments, LLC, No. CV 15-13825-  
10 WGY, 2017 WL 1196648 (D. Mass. Mar. 30, 2017) (Brotherston I),  
11 aff'd in part, vacated in part, remanded, No. 17-1711, 2018 WL  
12 4958829 (1st Cir. Oct. 15, 2018) (Brotherston II), the district  
13 court found, and the First Circuit affirmed, that a rebate  
14 structure analogous to the one at issue here could have treated  
15 Putnam's 401(k) plan participants differently from other  
16 investors in Putnam stocks. The First Circuit held that non-Plan  
17 investors could have been treated more favorably in the form of  
18 the purported rebates made to third-party plans. Brotherston II,  
19 2018 WL 4958829, at \*7. The First Circuit rejected Putnam's  
20 argument that payments made to other third-party intermediaries  
21 were not relevant for PTE 77-3 purposes. Id. The First Circuit  
22 remanded the case to the district court to determine whether the  
23 Putnam plan was "treated any less favorably on net than other  
24 comparably situated plans" by comparing the rebates made to  
25 third-party plans in context with the fees paid by the third-  
26 party plans as compared to the fees paid by the plan itself. Id.  
27 The Court finds Brotherston I and II persuasive.

28 Defendants' arguments that Brotherston I and II are

1 distinguishable from the facts here, and that they are  
2 nevertheless exempt under PTE 77-3 as a matter of law are not  
3 convincing.

4 Defendants first argue that FRI's Transfer Agent offered the  
5 same terms to all third-party intermediaries and, thus, the  
6 investors were not treated differently. Some intermediaries  
7 opted for the fifteen bps fee structure while Schwab selected the  
8 twelve dollar flat fee structure. Defendants have not introduced  
9 evidence that the Funds offered the same terms to Schwab as they  
10 did to other intermediaries. See generally Croel Decl.

11 Defendants have only introduced evidence of the Transfer Agent's  
12 agreement with Schwab. See id., Ex. B. Even if the Funds  
13 offered the same terms to all intermediaries, this does not mean  
14 Defendants treated their own Plan participants the same as other  
15 investors. Defendants were aware that other intermediaries were  
16 entering into agreements with a fifteen bps fee structure. See  
17 id., ¶ 15. Callan, Defendants' consultant, had apprised the AC  
18 of various fee structures, and a fifteen bps fee structure was  
19 presented as an alternative to the twelve dollar flat fee  
20 structure. Boyko Decl., Ex. 25. The AC was aware that, in 2012,  
21 a rebate could have been made to the Plan if the AC had elected a  
22 fifteen bps fee structure. Id. The AC members, as fiduciaries  
23 charged with selecting an intermediary and a recordkeeper, had  
24 control of whom they selected for the Plan here, and could have  
25 negotiated for, or hired an intermediary that utilized, a fifteen  
26 bps fee structure.

27 Second, Defendants argue that even assuming *arguendo* that  
28 Plaintiff Fernandez's rebate theory could have shown that the

1 Plan's participants were in a less favorable position if rebates  
2 were made, there is no evidence in the record of any purported  
3 rebates actually made to third-party plans and, thus, there is no  
4 evidence that the Plan's participants were treated less favorably  
5 than non-Plan investors in the Funds. The absence of any  
6 evidence of rebates made does not necessarily mean there is no  
7 evidence that Plan participants were treated less favorably. The  
8 Funds had a different fee structure with the Plan's intermediary  
9 than with the intermediaries of non-Plan investors. The disputed  
10 issue is whether Plan participants were treated less favorably  
11 than non-Plan investors, viewing in toto the fees other plans  
12 incurred in context with any rebates received by these plans.  
13 Brotherston II, 2018 WL 4958829, at \*7. While Plaintiff  
14 Fernandez may need to ultimately prove at trial that such  
15 purported rebates were made to third-party plans, and that such  
16 rebates in the context of the fees paid by the third-party plans  
17 did place the non-Plan participants in a more advantageous  
18 position than Plan participants whose Plan never received such  
19 rebates, Plaintiff Fernandez has shown there is a disputed issue  
20 of material fact sufficient to defeat summary judgment here.

21 Third, Defendants argue that the fifteen bps fee structure  
22 would require the AC to negotiate for higher fees than reasonably  
23 necessary, which would violate the AC members' fiduciary duties.  
24 Under the twelve dollar flat fee structure, FRI's Funds'  
25 beneficial owner servicing fees would offset FRI's Plan's  
26 recordkeeping costs. FRI's Plan would then pay the remaining  
27 balance of the recordkeeping costs if the beneficial owner  
28 servicing fees were less than the recordkeeping fees. See

1 Anderson Decl., ¶ 13 ("In the rare event that the beneficial  
2 owner servicing fees were insufficient to cover the total amount  
3 of contracted recordkeeping fees, the extra fees were paid using  
4 corporate match forfeitures or by way of direct payments by  
5 FRI."). The amount paid by FRI to Schwab does not change whether  
6 it comes from the Funds (through beneficial owner servicing fees)  
7 or from the Plan (through recordkeeping fees). Under the fifteen  
8 bps fee structure, FRI would still pay the seventy dollars per  
9 participant per year fee, but this might all be paid through the  
10 Funds' beneficial owner servicing fees. Any excess money would  
11 then be rebated to the Plan. Thus, the fifteen bps fee structure  
12 would not have required Defendants to pay more fees than  
13 necessary to Schwab, but it would have required Schwab to rebate  
14 money back to the Plan.

15 Last, Defendants argue that Plan participants were not  
16 treated less favorably than non-Plan investors because all these  
17 beneficial owner servicing fees were "mutualized." Beneficial  
18 owner servicing fees are "mutualized" costs. Mutualized costs  
19 are costs incurred in running a mutual fund which are shared  
20 equally among the shareholders. Declaration of Erik Sirri ISO  
21 Defendants' Motion for Partial Summary Judgment (Sirri Decl.),  
22 Ex. 1 at ¶ 19. Thus, Defendants argue that the variations in  
23 fees among various intermediaries were all incurred by the Funds,  
24 and the administrative costs are built into the Funds, so all  
25 investors incurred the costs equally. This argument fails.  
26 Plaintiff Fernandez's argument is that FRI has structured the  
27 beneficial owner servicing fee agreement and the recordkeeping  
28 fee agreement with Schwab to prevent the Plan from receiving

1 rebates. Thus, whether beneficial owner servicing fees are  
2 shared equally amongst Plan and non-Plan participants is  
3 irrelevant. Even if all participants incurred the same cost of  
4 beneficial owner servicing fees, all else being equal, Plan  
5 participants could be placed in a less favorable position if the  
6 Plan did not receive rebates third-party plans did.

7 The Court finds that there is a triable issue regarding  
8 whether the Plan participants were treated less favorably because  
9 the Funds entered into a twelve dollar flat fee structure with  
10 Schwab instead of the fifteen bps fee structure it contracted  
11 with other intermediaries. The Court DENIES both Plaintiff  
12 Fernandez's and Defendants' cross-motions for summary judgement.

13 B. The Statute of Limitations on Prohibited Transactions  
14 Claims alleging "a fiduciary's breach of any responsibility,  
15 duty, or obligation" under ERISA must be brought within "six  
16 years after . . . the date of the last action which constituted a  
17 part of the breach or violation . . . or three years after the  
18 earliest date on which the plaintiff had actual knowledge of the  
19 breach or violation" unless there is evidence of "fraud or  
20 concealment." 29 U.S.C. § 1113(1)-(2).

21 Defendants argue in the alternative that all but two of the  
22 alleged prohibited transactions are time-barred under ERISA  
23 because Plaintiff Fernandez had actual knowledge of when the  
24 Proprietary Mutual Funds and their related fees were added to the  
25 Plan. Defendants' recordkeeper had notified all active  
26 participants of these transactions in September 2014. Anderson  
27 Decl., ¶¶ 17-20; see also id., Ex. C (Sept. 2014 Notice of  
28 Investment Rights) and Ex. D (Participant Disclosure of Plan and



1 Investment Related Information).

2           However, this does not amount to evidence that Plan  
3 participants were notified of any material facts that Defendants  
4 may have treated Plan participants less favorably than other  
5 investors. Mere knowledge of the purported transaction itself  
6 does not amount to knowledge that the transaction would be a  
7 violation under § 1106. See Waller v. Blue Cross of California,  
8 32 F.3d 1337, 1340-41 (9th Cir. 1994) ("We decline to equate  
9 knowledge of the purchase of annuities . . . with actual  
10 knowledge of the alleged breach of fiduciary duty."); see also  
11 Ziegler v. Connecticut Gen. Life Ins. Co., 916 F.2d 548, 552 (9th  
12 Cir. 1990) ("We stress that an ERISA plaintiff's cause of action  
13 cannot accrue and the statute of limitations cannot begin to run  
14 until the plaintiff has actual knowledge of the breach,  
15 regardless of when the breach actually occurred.").

16           Defendants argue that actual knowledge for statute of  
17 limitations purposes should not require notice of any material  
18 facts relating to affirmative defenses; rather, actual notice of  
19 the purported prohibited transaction itself is sufficient. The  
20 Court does not agree. Defendants cannot argue that they would  
21 have fit into a statutory exemption, but simultaneously claim  
22 that any facts that would have exempted them from violating §  
23 1106 are not relevant to Plaintiff Fernandez's knowledge that  
24 Defendants treated Plan participants less favorably than other  
25 investors. See Fish v. GreatBanc Trust Co., 749 F.3d 671, 686-87  
26 (7th Cir. 2014) (rejecting defendant's "unrealistic theory" that  
27 "plaintiffs could have and even should have filed suit  
28 immediately after the [purported prohibited transaction] took

1 place, without undertaking any investigation of the affirmative  
2 defense that the defendants themselves were invoking at the time”  
3 and holding that plaintiffs did not have actual knowledge until  
4 they could have known that they were treated less favorably than  
5 other investors); Schapker v. Waddell & Reed Financial, Inc., 17-  
6 cv-2365-JAR-JPO, 2018 WL 1033277, at \*6 (D. Kan. Feb. 22, 2018)  
7 (agreeing with Fish and requiring “actual knowledge of how any  
8 exemptions did or did not apply to the transactions involving  
9 parties in interest”). Defendants have not identified evidence  
10 that the September 2014 communications would have allowed  
11 Plaintiff Fernandez to determine whether she was treated less  
12 favorably than other non-Plan investors. See Anderson Decl.,  
13 Exs. C & D.

14 Defendants’ motion for summary adjudication that the claims  
15 of prohibited transactions prior to November 2, 2014 (three years  
16 prior to the filing of the Fernandez complaint) are time-barred  
17 under ERISA is DENIED.

18 II. There is a Triable Issue of Material Fact as to Plaintiffs’  
19 Breach of Fiduciary Duty Claim

20 Defendants move for partial summary judgment on two of  
21 Plaintiffs’ theories in support of their claim of breach of  
22 fiduciary duty, and separately argue that some of these purported  
23 breaches are time-barred under ERISA’s statute of limitation.  
24 First, Defendants challenge Plaintiffs’ theory that Defendants  
25 breached their fiduciary duty because they failed to offer an SVF  
26 in 2012. Plaintiffs claim that the money market funds (MMFs)  
27 Defendants offered instead were “imprudent investment  
28 options . . . unlikely to outperform their benchmarks, and laden  
with excessive fees” in violation of ERISA § 404(a)(1)(A).

1 Complaint, ¶¶ 75-76; see also Fernandez First Amended Complaint  
2 (FAC), ¶¶ 73-92. Second, Defendants move for summary judgment on  
3 Plaintiffs' claim for a breach of fiduciary duty to the extent it  
4 is based on Defendants' failure to "monitor the Plan's  
5 administrative arrangements," leading to excessive recordkeeping  
6 fees. Defendants' Cross-Motion for Partial Summary Judgment  
7 (Defs.' Mot.) at 10-11 (citing FAC ¶¶ 42-55, 59-72, 73-92).<sup>5</sup>

8 As stated above, an ERISA fiduciary must act for the benefit  
9 of plan beneficiaries with care, skill, prudence and diligence.  
10 29 U.S.C. § 1104(a)(1)(B). "When applying the prudence rule, the  
11 primary question is whether the fiduciaries, 'at the time they  
12 engaged in the challenged transactions, employed the appropriate  
13 methods to investigate the merits of the investment and to  
14 structure the investment.'" California Ironworkers Field Pension  
15 Trust v. Loomis Sayles & Co., 259 F.3d 1036, 1043 (9th Cir. 2001)  
16 (quoting Donovan v. Mazzola, 716 F.2d 1226, 1232 (9th Cir. 1983)).  
17 Defendants' motion for partial summary judgment is DENIED as to  
18 one of Plaintiffs' breach of fiduciary duty theories and GRANTED  
19 as to the other. Defendants' motion for partial summary judgment  
20 is also DENIED to the extent they argue the breach of fiduciary  
21 duty claim is time-barred.

22 A. There is a Disputed Issue of Material Fact as to  
23 Whether Defendants Fulfilled Their Fiduciary Duty in  
24 Adequately Considering Their Investment Options

25 Defendants argue that the IC members acted as reasonably  
26 prudent fiduciaries when they considered but ultimately chose not

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27 <sup>5</sup> Defendants do not seek summary judgment on Plaintiffs'  
28 fiduciary duty breach claim to the extent it is premised on  
Defendants' offering of a proprietary money market fund rather  
than a third-party money market fund.

1 to add an SVF in 2012, and subsequently added an SVF only in  
2 2017. They also argue that the fact that an SVF performed better  
3 than an MMF does not create a triable issue. Plaintiffs respond  
4 that Defendants breached their duty because they only considered  
5 an SVF at a single meeting on August 14, 2012 and failed to  
6 engage in any "critical risk mitigation" at that time. They  
7 further argue that Defendants' ultimate action considering an SVF  
8 in 2016 and adding one in 2017 should have no bearing because it  
9 post-dates the commencement of this suit. Plaintiffs have shown  
10 that there is a triable issue of material fact in this regard.

11 Defendants' IC did not have an absolute duty, as a matter of  
12 law, to offer an SVF. The reasonably prudent fiduciary standard  
13 merely requires that fiduciaries reach a well-reasoned decision  
14 after weighing the risks and benefits and considering other  
15 alternatives. Wright v. Ore. Metallurgical Corp., 360 F.3d 1090,  
16 1097 (9th Cir. 2004) (whether or not a fiduciary was prudent  
17 requires asking whether it "employed the appropriate methods to  
18 investigate the merits of the investment and to structure the  
19 investment"). "Whether a fiduciary acted prudently cannot be  
20 measured solely from the perspective of hindsight; rather, the  
21 question is whether the fiduciary conducted himself in the  
22 appropriate manner and considered the appropriate factors when  
23 making his decisions." Tibble v. Edison Int'l, 639 F. Supp. 2d  
24 1074, 1114 (C.D. Cal. 2009) (Tibble I), aff'd, 711 F.3d 1061 (9th  
25 Cir. 2013), and aff'd, 729 F.3d 1110 (9th Cir. 2013), and aff'd,  
26 820 F.3d 1041 (9th Cir. 2016), and vacated and remanded on  
27 unrelated grounds, 843 F.3d 1187 (9th Cir. 2016) (Tibble III).

28 Defendants argue that they considered adding an SVF as

1 reflected in the August 14, 2012 meeting minutes. There, the IC  
2 noted its “war[iness] of stable value fund products” and chose to  
3 forego adding an SVF at that time. Rogers Decl., Ex. 18 at 2.  
4 The only other evidence Defendants proffer relating to 2012 – the  
5 deposition testimony of three witnesses – also refers to this  
6 single meeting. The IC “undertook a structural review of the  
7 Plan’s investment lineup” in 2015 but the IC did not discuss  
8 adding an SVF until December 6, 2016. Anderson Decl., ¶ 22; see  
9 also Rogers Decl., Ex. 28 at FRI-0008789 (deferring SVF  
10 discussion). Only on December 6, 2016 did the IC request an in-  
11 depth education session on SVFs. This came after the Cryer  
12 complaint was filed on July 28, 2016. Rogers Decl., Ex. 30.  
13 Defendants’ consultant, Callan, provided an SVF evaluation in  
14 August 2017. Id., Ex. 37.

15 A trier of fact could reasonably view the discussion in the  
16 August 14, 2012 meeting insufficient to disprove a breach of  
17 Defendants’ fiduciary duties because the IC failed to adequately  
18 weigh the costs and benefits of an SVF against an MMF. George v.  
19 Kraft Foods Global, Inc., 641 F.3d 786, 795 (7th Cir. 2011)  
20 (“Despite all this discussion . . . we can find nothing in the  
21 record indicating that defendants ever made a decision on these  
22 matters – i.e., that they actually determined whether the costs  
23 of making changes . . . outweighed the benefits, or vice versa.”)

24 Defendants’ evidence of initiating a multi-phase review in  
25 2015 does not show that they began considering an SVF in 2015  
26 prior to the filing of this litigation and thus is insufficient  
27 to disprove a breach of their fiduciary duties. While Defendants  
28 have established that a multi-phase review of the Plan’s

1 investment menu began in early 2015, see Rogers Decl., Ex. 7 at  
2 73:25-74:2 (noting a review date starting in 2015) and Anderson  
3 Decl., ¶¶ 21-22 (same), Defendants' evidence of the IC's  
4 consideration of SVFs specifically post-dates the filing of the  
5 Cryer complaint on July 28, 2016. The earliest discussions of an  
6 SVF are reflected in the December 6, 2016 meeting minutes.  
7 Taking all evidence in the light most favorable to Plaintiffs as  
8 the non-moving parties, a reasonable trier of fact could infer  
9 that an SVF was not adequately considered.

10 Defendants' case law is distinguishable. Just as a  
11 defendant's failure to offer an SVF does not establish, as a  
12 matter of law, a breach of the defendant's fiduciary duty, the  
13 mere consideration of an SVF along with an MMF does not  
14 necessarily absolve the defendant from liability for a breach.  
15 In Bell v. Pension Committee of ATH Holding Co., LLC, 15-cv-  
16 02062-TWP-MPB, 2017 WL 1091248, at \*5 (S.D. Ind. Mar. 23, 2017),  
17 the court dismissed the plaintiffs' breach of fiduciary duty  
18 claim for failure to consider the use of an SVF instead of an MMF  
19 because it was conclusory and plaintiffs did not allege  
20 sufficient facts to survive a motion to dismiss. Bell, 2017 WL  
21 1091248, at \*5. Here, there is evidence that an SVF was  
22 discussed, but the question for purposes for summary judgment now  
23 is whether there was adequate consideration for Defendants to  
24 have fulfilled their fiduciary duties as a matter of law. In  
25 Tibble I, 639 F. Supp. 2d at 1118, the factual circumstances  
26 differed from the facts here. The funds at issue in Tibble I  
27 were not limited to proprietary mutual funds as here. See Tibble  
28 I, 639 F. Supp. 2d at 1081. Moreover, Tibble I ultimately held

1 that the MMF "performed satisfactorily over the relevant period."  
2 Id. at 1118.

3 Because the reasonableness of a fiduciary's actions is a  
4 fact-intensive inquiry, the Court must take into account all  
5 factors and circumstances. Terraza v. Safeway, Inc., 241 F.  
6 Supp. 3d 1057, 1078 (N.D. Cal. 2017) ("[T]he prudence inquiry is  
7 'fact intensive.' And, because it involves the application of a  
8 reasonableness standard, '[r]arely will such a determination be  
9 appropriate on a motion for summary judgment.'") (internal  
10 citations omitted). "[I]t is a question for a fact finder to  
11 decide whether it is prudent" in the context of all of the  
12 defendants' actions. Wildman v. Am. Century Servs., LLC, 16-cv-  
13 00737-DGK, 2018 WL 2326627, at \*5 (W.D. Mo. May 22, 2018)  
14 (defendant's argument that offering a specific type of fund was  
15 prudent is unavailing because "Plaintiffs argue Defendants  
16 breached their duties through an array of conduct.").  
17 Defendants' motion for summary adjudication on this theory is  
18 DENIED.

19 B. There Is No Disputed Issue Over the Reasonableness of  
20 the Administrative Committee's Oversight of the Plan's  
Recordkeeping Efforts and Reasonableness of Fees

21 Defendants also move for summary adjudication on Plaintiffs'  
22 claim of breach of fiduciary duty to the extent it is based on  
23 the AC's oversight of the recordkeeping arrangement and fees.  
24 Defendants established that their AC had in place a process to  
25 determine and subsequently oversee recordkeeping fees. The AC  
26 was charged with both recordkeeping and "regularly insuring that  
27 the Plan is competitive . . . [by] looking at the Plan relative  
28 to the market. . . ." Rogers Decl., Ex. 2 at 18:15-20. In 2005,

1 the AC had solicited a bid for various recordkeeping services  
2 through a Request for Proposal (RFP). Anderson Decl., ¶ 6. It  
3 ultimately chose Schwab. Anderson Decl., Ex. A (Dec. 1, 2005  
4 Service Agreement). The fee was established at seventy dollars  
5 per participant per year. Rogers Decl., Ex. 2 at 153:24-155:7.  
6 Around 2011, there were discussions of soliciting bids again.  
7 Id. at 150:21-24. The AC issued another RFP in 2012 as part of  
8 its responsibilities to solicit and evaluate candidates to  
9 provide recordkeeping services. See id. at 151:10-24, 161:23-  
10 165:8, 178:23-179:3. With Callan's assistance, the AC evaluated  
11 four recordkeeper candidates. Id. During this process, Callan  
12 "identif[ied] . . . [a] list[] of suitable recordkeepers for [the  
13 AC] to consider." Id. at 151:10-24. Callan also drafted a  
14 questionnaire and analyzed the responses for the AC's  
15 consideration. Id. at 162:1-21. The AC ultimately switched from  
16 Schwab to Bank of America Merrill Lynch (BAML) and secured a  
17 lower fee of forty-eight dollars per participant in 2014. See  
18 Rogers Decl., Ex. 22 at 1-3; Ex. 24.

19 Plaintiffs argue that, despite this process, the AC did not  
20 engage in any meaningful and real evaluation of recordkeeping  
21 fees. Specifically, Plaintiffs complain that Defendants chose  
22 BAML over JP Morgan Chase (JPM) although JPM quoted a lower  
23 price. Plaintiffs also argue that Defendants' recordkeeping fees  
24 and the oversight of such fees were unreasonable because the AC  
25 had "criteria for selecting a recordkeeper . . . [that] were  
26 skewed to favor Franklin Proprietary Funds." Plaintiffs'  
27 Opposition to Defendants' Cross-Motion (Pltfs' Opp.) at 11.  
28 However, Plaintiffs' citations do not support these assertions



1 and appear to be misplaced. See Defendants' Reply ISO their  
2 Motion for Partial Summary Judgment (Defs.' Reply) at 7, n.9  
3 (summarizing discrepancies).

4 Further, Defendants present evidence that the Plan's  
5 recordkeeping fees are reasonable. Defendants' expert, Gissiner,  
6 opines that the administrative expenses incurred by the Plan are  
7 comparable to those of similarly-sized plans. See Gissiner, Ex.  
8 1 (Gissiner Expert Report), ¶¶ 40-47. Plaintiffs have not  
9 provided any contrary admissible evidence and appear to concede  
10 the point. See Pltfs' Opp. at 1 (noting they "concede[] in part"  
11 the recordkeeping fees issue without specifying which part), see  
12 also id. at 11 (disputing reasonableness of the AC's process but  
13 making no reference to excessiveness of fees).

14 Because Plaintiffs have identified no evidence that the  
15 seventy dollars per participant fee was not reasonable and not  
16 comparable to similar plans, and appear to concede that the fees  
17 were reasonable, it follows that Plaintiffs have not presented  
18 evidence that they were harmed by any alleged "unreasonable"  
19 recordkeeping process. Defendants' motion for partial summary  
20 adjudication of the reasonableness of the recordkeeping fees is  
21 GRANTED. The breach of fiduciary duty claim may not rest on this  
22 theory.

23 C. Plaintiffs' Breach of Fiduciary Duty Claim is not Time-  
24 Barred

25 Defendants separately argue that Plaintiffs' breach of  
26 fiduciary duty claim is time-barred. Any ERISA claims alleging  
27 "a fiduciary's breach of any responsibility, duty, or obligation"  
28 must be brought within "six years after . . . the date of the

1 last action which constituted a part of the breach or violation"  
2 unless there was evidence of "fraud or concealment." 29 U.S.C. §  
3 1113(1)-(2). However, there is a "continuing duty" to manage and  
4 review the funds the Plan invests in, and "'a fiduciary's  
5 allegedly imprudent retention of an investment' is an event that  
6 triggers a new statute of limitations period." Tibble III, 843  
7 F.3d at 1192 (citing Tibble v. Edison Int'l Inc., 135 S. Ct.  
8 1823, 1826 (2015)); see also In re Northrop Grumman Corporation  
9 ERISA Litig., 06-cv-06213, 2015 WL 10433713, at \*26 (C.D. Cal.  
10 Nov. 24, 2015)(noting that plaintiffs' breach of fiduciary duty  
11 claim was not time-barred merely because the funds were added to  
12 the plans "outside the limitations period" in that the yearly  
13 annual review and approval process within the six-year period  
14 triggered a new statute of limitations period).

15 Here, Defendants concede that "Plaintiffs can pursue [their]  
16 fiduciary claim[]" if the "prudent fiduciary would have removed  
17 the Fund based on performance or other concerns after July 28,  
18 2010." Defs.' Mot. at 18. Plaintiffs have introduced an expert  
19 report of Samuel Halpern, who holds the opinion that "a Governing  
20 Fiduciary, observing Reasonable Standards, would have considered  
21 replacing [each of the Funds at issue here] by conducting a full  
22 blown search across the marketplace." Boyko Decl., Ex. 29-A  
23 (Halpern Report), at 24-25. Halpern then identifies year-end  
24 reports by Callan dating back to 2010, and concludes that, along  
25 with other factors, "a Governing Fiduciary conducting an open  
26 manager search according to Reasonable Standards would not have  
27 continued retaining any of the Proprietary Funds . . . after  
28 receiving and acting on each respective Callan Report." Id.

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1 Defendants had a continuing fiduciary duty. Defendants have not  
2 proved that Plaintiffs' breach of fiduciary duty claim is barred  
3 even as to the Funds that were added prior to July 28, 2010 (six  
4 years before filing the Cryer complaint). Defendants' motion for  
5 summary adjudication that the breach of fiduciary claim is barred  
6 by the ERISA statute of limitation is DENIED.

7 CONCLUSION

8 Plaintiff Fernandez's Motion for Partial Summary Judgment is  
9 DENIED. Defendants' Cross-Motion for Partial Summary Judgment is  
10 also DENIED as to the prohibited transactions claims.  
11 Defendants' motion for partial summary judgment regarding two of  
12 the theories supporting Plaintiffs' breach of fiduciary duty  
13 claim is GRANTED regarding the recordkeeping fees theory and  
14 DENIED regarding the theory of failure to adequately consider the  
15 addition of an SVF. Defendants' motion for partial summary  
16 judgment that the statute of limitations bars certain prohibited  
17 transaction claims and part of the breach of fiduciary duty claim  
18 is also DENIED.

19 IT IS SO ORDERED.

20  
21 Dated: November 16, 2018



22 CLAUDIA WILKEN  
23 United States District Judge  
24  
25  
26  
27  
28